



Plan Description	Monthly	Annual
1 Agent / 2 attended or unattended hosts	\$ 10.00	\$ 100.00
1 Agent / 25 attended or unattended	\$ 89.00	\$ 890.00
5 Agents / 50 attended or unattended	\$ 149.00	\$1490.00
10 Agents / 150 attended or unattended	\$ 369.00	\$3690.00
Custom Configuration	Contact us	Contact us

Pricing Details for Support Center

Support Center is a cloud-based customer support and help desk system that enables support professionals (agents) to resolve their customers' technical issues online

using shared screen, mouse and keyboard control along with other tools. Your eBLVD license provides 24/7 concurrent access to by the specified number of agents to the specified number of concurrent PCs, where you can have unlimited access to each of them – 365 days a year.

NOTE: This service includes a complete customer-initiated trouble ticket system. Support Agents can activate and access any host from a web browser.

There is no limit to the number of connections or minutes that you use. The only limitation is the number of concurrent Host PCs cannot exceed the number allowed for your license.